



VALLEY INN FOR PETS HAPPY PET PRE BOARDING CHECKLIST

The following reminders will help insure your pets have the best possible experience while you are away!

- Please arrive for drop off or pick up during our normal business hours:
Monday-Thursday 8am to 8pm, Friday 8am to 6pm, Saturday 8am to 4pm, Sunday 10am to 4pm. *Please try to arrive at least 15 minutes before closing*
- Please DO NOT bring bedding or blankets! We provide cots and bedding for all guests and have these professionally laundered off premises on a daily basis. Your bedding from home will not be used because we cannot clean and return it to you reliably.
- We feed all guests high quality Eukanuba Low Residue and Iams diets which are easily digested, even when your pet is excited to be here! If you prefer, we will feed your own food at no extra charge. Please be sure to bring a little more than enough food for the entire length of the stay since delays in returning are not uncommon. *Make sure we have accurate feeding instructions during admission!*
- Please limit accompanying toys to 1-2 per pet and these are clearly labeled in indelible ink.
- If you are bringing medications to be administered, *please be sure these are clearly labeled with the drug name, strength, and dosage instructions as well as the condition for which they are being given.* It is very important we know what medications your pet is taking and what medical conditions they may have so we can provide the best care possible. Also, be sure there are enough doses of medication to last the entire stay. We do not stock all medications and refilling your pets med may not be possible if they run out!
- If you are not a regular client of Valley Veterinary Hospital, please be sure to call your veterinarian to fax your current vaccination/medical records to 413-586-5679. This will streamline your admission and prevent your pet from receiving any unnecessary services.
- We accept most major credit cards and *require first time boarders to pre pay for their stay at admission.*
- **Remember our cancellation policy. In fairness to others, you will be charged a cancellation fee if we do not receive 72 hours notice of a change in your plans.**